

Mr. SAYOMPHOO HANPAKDEESAKUL
889 Moo. 1 Soi. 28 Phan, Chiang Rai 57120
E-mail: sayomky008@hotmail.com
Mobile: 0909350189



PERSONAL DETAILS

- ❖ Age : 36
- ❖ Date of Birth : July 08, 1983
- ❖ Nationality : Thai

QUALIFICATIONS

- ❖ May 2015 – August 2017: Master of International Business, University of Wollongong, NSW, Australia
- ❖ December 2013 – April 2014: Advanced Diploma of Management, Australian Pacific College, NSW, Australia
- ❖ September 2011 – June 2013: Diploma of Digital Media Technologies, Central College, NSW, Australia
- ❖ May 2003 – May 2007: Bachelor of Science in Gemology, Chiang Mai University, 2007

WORKS EXPERIENCE

- ❖ **May 2019 – June 2019: Assistant Production Manager, Donnagemma Co.,Ltd., Gemopolis Industrial Estate, Bangkok, Thailand**
 - Solving problem in production line and following up order with operations
 - Analyzing customer products to match with customer required (Design and Style)
 - Planning time management to deliver finished goods on time
 - Responsible with coaching, counseling and disciplining in CAD design, R&D, Mold (Resin & Brass), Rubber mold, Casting and Wax Department
 - Improving and develop the quality processes in production line
 - Responsible with new customer sample
 - Doing a daily report of casting and wax department and reporting to Manager Director
 - Having discussion with production manager to produce product in the low cost, fast, reducing work procedures of production (case by case)
- ❖ **April 2019 – April 2019: Interpreter, DMG MORI Academy, Moscow, Russia (To work on behalf of Denso (Thailand) Co.,Ltd.)**
 - Performed duties as tour guide for non-English speaking travelers
 - Managed Thai employees accounts including bookings and reservations
 - Issued trouble and support tickets to Thai employees for traveling to various places
 - Assigned to assist Thai employees speaking people who have great difficulty expressing their needs in English
 - Provides interpreting services and communicate between parties that is engaged with foreigners (Vietnamese and Russian) who speak English. This is all about tooling and CNC Turning Machine (CTX 310 ecoline).
 - Interprets and reads out documents of "A guideline to design Test Projects for World Skills Competition in CNC turning for the competition year 2019" for Thai employees
- ❖ **June 2018 - October 2018: Quality Assurance Supervisor, Intercontinental Jewelry Manufacturing PCL, Amata Nakhorn Industrial Estate, Chonburi**
 - Implementing and conducting quality control by following quality control procedure
 - Supervision total of production process quality control and manpower control
 - Making daily / weekly / monthly of QC performance report to QA manager
 - Maintaining documents of ISO 9001: 2008 for QA department (ex. Recall product, Customer complaint and Traceability)
 - Conducting and Acting corrective and preventive action of quality inspection product which are referred to customer requirement
 - Inspecting jewelry components by using sampling plan for gold & silver jewelry assembly (Post, Pin, Chain, Spring Ring, etc.) and recording all information. Which one that is non conformity product (NCR), it will be recorded by corrective action request report (CAR) and reporting CMO
 - Establishing QC and QA check sheet
 - Inspecting information of new product and checking sample product that it must be conformity with required product of customers
 - Controlling QC staff to work correctly according to quality inspection procedure

- Implementing a product test required by customers (ex. testing the strength of necklaces and bracelets by pull test machine)
- Operating calibration and verification for all measuring equipments in factory
- Examining percentage of gold & silver jewelry and jewelry plating with x-ray machine
- Finding defective of jewelry products and informing relevant department to solve the problem
- Executing goods return from customers and analyzing quality problem before sending to repair at production
- Operating Re-Inspection for products that are non conformity product and report to QA manager and CMO
- Complying an order assigned by Quality Assurance Manager

❖ **November 2008 - June 2010: Assistant QC manager, Manly Silver Design Co., Ltd., Bangkok.**

- Controlling quality of silver jewelry to meet the need of customers
- Supervising all staff in QC department by giving advice, assistance and making a decision when there are problems while working
- Encouraging QC manager to achieve goal of the firm
- Responsible for all jobs assigned by QC manager
- Being a coordinator between QC department and others such as Polishing, Coating, Marketing and Shipping
- Investigating product sample (size, weight, color, etc.) before producing the actual one
- Collecting and counting the number of product returned from customers and making report about all reasons of product returned to QC manager
- Interviewing and training a new QC staff

❖ **December 2007 - October 2008: Production Control, Primarose Co., Ltd., Bangkok.**

- Planning to complete all products to reach the customer due date
- Managing and controlling subcontractor of polishing department
- Supporting sale person during Bangkok Gems & Jewelry Fair
- Meeting with customers to understand and respond the requirements

❖ **August 2007 - October 2007: Sale Administrator, Ehidoven Electronic Co., Ltd., Bangkok.**

- Receiving and recording customers' orders
- Planning and delivering products to customers on time and in time
- Organizing and maintaining 3 warehouses of Philips product
- Making weekly, monthly and quarterly report of sale target for owner

VOLUNTEER EXPERIENCE

- ❖ Sale and sale support of Primarose Company in the exhibition of Bangkok Gems & Jewelry Fair 2007 and 2008
- ❖ Being a participant in Bangkok Gems & Jewelry Fair 2005 and 2006

TRAINING & COURSES

- ❖ Participating of seminar "Technique of Jewelry Plating", The 62nd Bangkok Gems & Jewelry Fair 2018
- ❖ Java BootCamp, Codestar, I'M PARK, Pratumwan, Bangkok 2013
- ❖ Registered training about Food safety for the NSW Food Authority Food Supervisor Certificate, Food Safety Education, Kirribilli, NSW, Australia 2012
- ❖ Registered Training about Casino, Liquor and Gaming Control Authority approved course in the Responsible Service of Alcohol conducted (RSA), Greenwich College, Sydney Campus, NSW, Australia 2011

ADDITIONAL SKILLS

- ❖ Using Jewelry Testing Machine for checking percentage of gold & silver jewelry and checking micron of jewelry plating (Gold scope of FISHER x-ray scan and X-ray Fluorescence Spectrometer of SKYRAY)
- ❖ Using Color reader in L*A*B color space for jewelry plating
- ❖ Using basic jewelry measurement (Ex. Vernier caliper, Digital weight scale, Ring Stick etc.)
- ❖ Proficient with MS Word, PowerPoint and Excel as well as internet, and e-mail program
- ❖ Interpersonal Skill, Team work, Decision Making, Emotional intelligence, Research & Strategy, Presentation and Public Speaking